

ANEEXURE B -TECHNICAL EVALUATION CRITERIA

Item No:	Mandatory Requirements		Returnable Documents
1.	The vendor must be an active and authorized Microsoft Cloud Solution Provider with the ability to supply, manage, support, and bill Microsoft Azure and Microsoft 365 backup services in accordance with Microsoft partner requirements.	Yes/ No	Provide your Microsoft Partner Network (MPN) ID confirmation letter.
2.	Technical Criteria Description	% Contribution	Returnable Documents
a)	References: Submit signed client testimonials from previous or current customers for comparable Microsoft 365 and Azure Cloud Backup services. Scoring: 0% = fewer than three valid signed testimonials 20% = three valid signed testimonials 30% = four valid signed testimonials 40% = five or more valid signed testimonials.	40%	Bidders must provide current and/or past customers with contactable references for similar services. The references must indicate the brief description of the services provided, customer name and valid contact details. Note: Client testimonials should be signed by the referring customer.
b)	Submit certifications of resources in the field of cloud backup. Scoring: Points will be allocated per certification level 0% = No resources with specialist certifications 10% = 1 to 2 resources with specialist certifications 20% = 3 resources with specialist certifications 30% = 4 and more resources with specialist certifications	30%	Points will be awarded per resources with the relevant certification as per list below. • Microsoft Certified: Azure Administrator Associate (AZ 104) • AZ 900 (Azure Fundamentals) • Microsoft Certified: Azure Solutions Architect Expert (AZ 305) • Windows Server Hybrid Administrator (AZ 800 + AZ 801) Submission of CVs with relevant certifications.
c)	Years experience in providing Azure Cloud backup support Scoring: 0% = Less than 1 year experience 10% = 1 to 2 years of experience 20% = 3 years of experience 30% = 4 and more years of experience	30%	Points will be awarded for the average of the accumulated years of experience of resources providing Azure Cloud backup support. Submission of CVs indicating the relevant years of experience.
	TOTAL	100%	
	REQUIRED MINIMUM SCORE	60%	